



MERIT CONSOLIDATED INDUSTRIES
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QUALITY POLICY STATEMENT

Merit Consolidated Industries is a privately-owned company which specialises in the manufacture and supply of a wide range of Pressed Metal Components and Assemblies made from sheet metal or coil steel.

The company's mission is to supply our customers with product that meets or exceeds their needs and expectations with regard to quality, cost and service. This customer focus will ensure customer confidence and satisfaction thus promoting business expansion with existing customers and facilitate business opportunities with new customers,

To achieve this, The Company is committed to

- Emphasise satisfaction of interested party both external and internal as the primary focus of the quality management activities
- Continuously improve process effectiveness.
- Compliance with the requirements of ISO 9001 and other relevant quality standards.
- Consider prevention-based systems and controls to foster more effective decision making
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence;
- Provide ongoing training for existing and new staff, to enable them to work in accordance with the internal and external requirements;
- Treat external product and service providers (Suppliers and Contractors) as integral asset of the company and work closely with them to meet customer's needs

Signed

Managing Director
Wade George

Date 14/06/2018